



AKRA SORGUN
TUI BLUE SENSATORI
SUSTAINABILITY REPORT
2022



CONTENTS

<u>History</u>	<u>3</u>
<u>Vision – Mission – Values – Principles</u>	<u>4</u>
<u>You Have a Message From The Management</u>	<u>5</u>
<u>Policy</u>	<u>6</u>
<u>Corporate Responsibility</u>	<u>8</u>
<u>What We Do</u>	<u>9</u>
<u>Our Environmental Approach</u>	<u>11</u>
<u>Waste Management</u>	<u>12</u>
<u>Energy and Water Management</u>	<u>23</u>
<u>Carbon Footprint</u>	<u>30</u>
<u>Conservation of Biodiversity</u>	<u>31</u>
<u>Our Pawed Friends</u>	<u>36</u>
<u>Social Responsibility</u>	<u>37</u>
<u>Human Values</u>	<u>39</u>
<u>Our Certificates and Awards</u>	<u>41</u>



AKRA
SORGUN

HISTORY



HISTORY OF AKRA SORGUN

AKRA SORGUN started to serve in Antalya Manavgat in 2013. 310 rooms and 650 bed in a closed area of 10.435 m², It has capacity. The total open area of the facility is 74.188 m² and approximately half of this area green space. AKRA SORGUNS is seasonal hotel and operates between April and November.



VISION

BHM Group, continues to be an innovative and prestigious company powered by local values



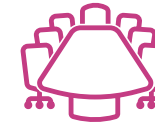
VALUES

- Fair
- Reliable
- Responsive



MISSION

It adds value to its stakeholders as based on the principles of «Happy Staff, Happy Guest»



OUR CORPORATE GOVERNANCE PRINCIPLES

- Justice
- Responsibility,
- Transparency,
- Accountability,



We, as Akra Hotels, adopt our Sustainability Strategies by taking into account our future-oriented improvement objectives and changing requirements as based on the Vision of BHM

We are striving to offer the life of not only today but also of the future and the improvement thereof so as to protect natural resources and leave a better environment to the generations to come and establish a generations, while meeting the requirements of today

We are committed to leaving a better world for the generations to come

ÇAĞDAŞ AKKAYA
AKRA SORGUN GENERAL MANAGER

Statutory Requirements

BHM Group is committed to complying with the statutory requirements in respect of all product and service processes.

Safety of Our Employees and Investing In Human Being

Our staff is our most valuable asset. In order to minimize the risks that may endanger the health and safety of our employees and business partners,

and to prevent occupational accidents, we continuously improve all of our processes by ensuring participation and consultation at all levels and follow the latest technologies. Training of our employees, protection of human rights and ensuring that our employees benefit from equal rights, regardless of religion, language or race, are essential for us.

Guest Satisfaction – Guest Safety – Guest Focus

Our guests are the reasons of our being. We prioritize following up and resolving all guest complaints from all kinds of sources and turning them into opportunities for us by informing our guests in this respect.

Respect to Environment and Protection of Natural Life

It is one of our main targets to prevent environmental pollution by using our natural resources in the most efficient way and to protect nature, reduce the amount of waste, enable recycling or to render the wastes harmless. We are determined to fulfill our obligations with respect to environment, and to ensure use of sustainable resource, mitigation and adaptation to climate change, and protection of biodiversity and ecosystems.

Energy Saving

BHM Group is committed to ensuring continuous improvement in respect of the most efficient use of the energy resources as well as energy efficiency.

Food Safety - Hygiene

It is our common principle to apply and continuously improve the food safety system throughout the food chain, and to prioritize the hygiene requirements across all of our hotels to provide high-quality products that are in compliance with food safety guidelines.

Our Investor and Business Partners

We are committed to determine the expectations and requirements of our business partners, who share the same objective with us, and our investors, who provide a peaceful and safe working environment for our staff, in the best way possible, and to provide services better than our competitors with the most effective costs.

Support To Local Economy and Sustainability

We are aware of our contributions to the local economy, and therefore, 95% of our suppliers and raw materials are local. For sustainable tourism, we make environment friendly purchases that result in less energy, water and waste.

Abuse and Harassment of Specially Protected / Vulnerable Groups

We believe that everyone should take responsibility for the protection of specially protected / vulnerable groups. We know that the welfare and protection of specially protected / vulnerable groups from all kinds of harm is important, and that is our main duty to protect them from physical and mental abuse and harassment.

While operating, Akra Hotels makes efforts towards maintaining positive relations between the establishment and the surrounding community, organizations and natural habitats, ensuring that its social and economic impacts are as beneficial as possible for the environment and the local population and that the adverse impact are reduced and eliminated.

Being Environment Friendly

Our primary aim is to make efforts towards bringing advantage for the protection of environment and cultural heritage and controlling our environmental impacts in the region where we operate and as beyond as possible

Supporting Local Community

We pay attention to the fact that the staff we employ are from the local population. In this way, with the multiplier effect on the economy, we contribute to enlivening the economy within the region by the staff we employ. We also help the local population stay in the region, rather than looking for business opportunities outside their own region

Sustainable Tourism

Our sustainability activities are based on fulfilling the needs of our guests and local population by taking into consideration the needs of next generations, protecting natural resources and wildlife, ensuring energy and water saving and increasing the quality of life

Creating Opportunity

We offer internship opportunities for tourism students to gain work experience. We support our staff by trainings and career management programs. We aim to train and promote our employees to higher positions as much as possible and grow together with them.

Legislation

At our facilities, our initial efforts have been initiated for the purpose of meeting the National Environmental Regulations at the building phase, and as of such phase, monthly inspections/reporting and the following thereof have been started for the purpose of starting the measurement, analysis and monitoring activities and drawing up the training plans and ensuring that such practices are of continuous nature as required for obtaining our environmental permit, establishment of the necessary procedure, waste management, use of chemicals, running water, air emission, etc. as carried out by our environmental officer. At the present, actions the present, actions are taken to proceed accordingly



ISO 14001 : 2015

Akra Sorgun has documented its practices with ISO 14001 : 2015 Environmental Management System certificate in order to systematically manage practices such as environmental purchasing policies, recycling, energy, water and waste management and manages its practices within the framework of standard articles.



Travelife

Akra Sorgun is a member of TRAVELIFE, which rewards and encourages businesses with its work in the field of sustainability certification, which rewards businesses that have achieved high standards in corporate and social responsibility towards their employees and the region in which they operate, in addition to criteria such as environmental purchasing policies, recycling, energy, water and waste management. Akra Sorgun has been a Travelife member since 2013 and has the TRAVELIFE GOLD certificate.

Green Key

Our hotel's environmental activities are carried out in accordance with local and international criteria, and since 2015 it has been a member of Green Key, another international awarding organization.



Green Key



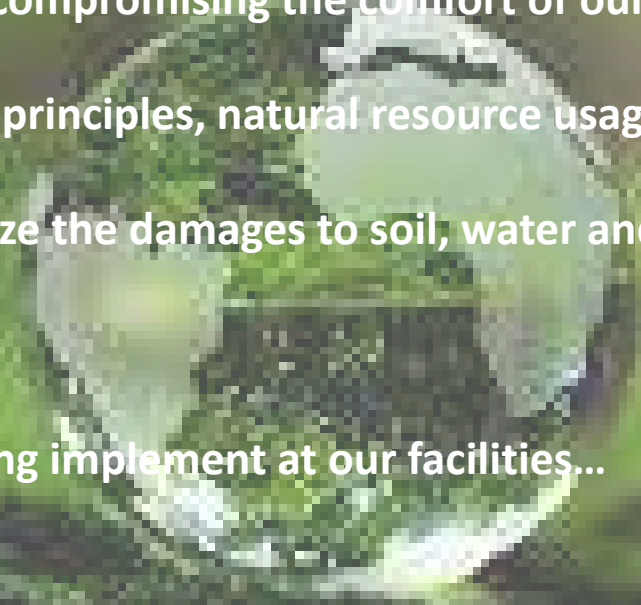
Blue Flag

Akra Sorgun has been a member of the Blue Flag since 2014 with the activities it implements in accordance with the criteria in the beach area in order to register its environmental activities.

We respect the environment and World to be prestigious across the World...

We aim to control the amount of water, electricity, energy, chemical and solid waste, and minimize any damage to environment and natural resources, without compromising the comfort of our guests. Through the measures we take in the light of sustainable tourism principles, natural resource usage has been reduced, and the practices have been updated to minimize the damages to soil, water and air and if possible, to eliminate aforementioned.

These are some of the sustainable tourism practices being implement at our facilities...





AKRA
SORGUN

WASTE MANAGEMENT

Waste management is a form of management involving minimization of wastes at source, separation by type, collection, storage, recovery, transportation, disposal and post-disposal controls and similar porcesses. With our Waste Management System, we, as Akra Hotels, primarily aim at reduction of the waste amount, proper waste management to ensure disposal with the least damage to enviroment, and recovery of the recyclable wastes.

In this way, the products are kept under control from the purchasing stage to the waste stage after final use. High energy class, reusable and environmentally friendly products are preferred. Staff training is very important for effective separation in waste management. Environmental awareness is created, sometimes collectively and sometimes as on-the-job training. We provide the same training to our tenants in our facilities, and ensure that they share our responsibility.

STAFF TRAINING



Our Environment, Sustainability and Waste Management practices for our employees. Regular trainings are given about the and informative Environmental and sustainability posters.



WASTE SEPERATION UNITS

In order for our guests and employees to contribute to the separation of waste, they can be used at various points within the general areas of the facility. We have waste separation units. We work with licensed companies for the recycling of these separated wastes and we follow up. We constantly inform our guests and employees about their support for sustainability and waste se



REDUCING WASTE

Treated Water Dispensers

In order to reduce waste of plastic bottles and plastic - cardboard cups at the source In the employees dining hall, main restaurant and all a la carte restaurants in our facility purified dispensers and glass cups have started to be used. Water is served to our guests with glass carafe.



Foam Soap

In all public toilets to reduce contaminated packaging waste We use foam soap with automatic dispenser.



AKRA
SORGUN

WASTE MANAGEMENT

REDUCING WASTE



We reduce packaging waste and food waste by using mass consumption products in our presentations instead of disposable products.

REDUCING WASTE



Vegan products and products with biodegradable packages are preferred in the bouclés offered to our guests in our rooms.

We use concentrated chemicals to reduce chemical consumption and the amount of contaminated packaging



REDUCING WASTE



Non-recyclable in our Take Away services produced from sugar cane instead of foam and plastic products Biodegradable packages and plates are used.



AKRA
SORGUN

WASTE MANAGEMENT

REDUCING WASTE



We use some of the garden wastes from our garden operation for composting. The compost we obtained is also in our organic garden located in our facility. we are using.

MANAGEMENT OF WASTE VEGETABLE OILS

In order to minimize the damage caused by Waste Vegetable Oils to nature;

Our employees are trained and constantly reminded. They are also encouraged to bring the waste oil from their homes to the facility.

Waste vegetable oils are collected, stored, delivered to the licensed firm and recorded in the system in accordance with the legislation.

The grease traps in our facility are checked daily and cleaned regularly.



Akra Sorgun in total in 2022; Licensed for the production of 4260 It vegetable waste oil biodiesel fuel delivered to the company. An average of 3.3 tons of biodiesel was obtained from the delivered vegetable waste oil.



AKRA
SORGUN

WASTE MANAGEMENT

As Akra Sorgun, we are proud to share our recycling amounts between 2015 and 2022.



KAĞIT/PAPER

Approximately 215 tons of paper and cardboard waste was recovered and this figure is 28,562 kg in 2022.

Our achievements for 2022

5055 kg less greenhouse gas emissions

485 recovered trees

117,103 kWh energy savings

Gain from 71 m3 of storage space



METAL/METAL

Approximately 20 tons of metal waste has been recovered and this figure is 2,775 kg in 2022.

Our achievements for 2022

263 kg less greenhouse gas emissions

3.5 kg raw material savings

1782 kWh energy savings

Gain from 8 m3 of storage space



CAM/GLASS

Approximately 380 tons of glass waste has been recovered and this figure is 49,496 kg in 2022.

Our achievements for 2022

1485 kg less greenhouse gas emissions

59 kg raw material savings

2079 kWh energy savings

Gain from 74 m3 of storage space



PLASTİK/PLASTIC

Approximately 228 tons of plastic waste has been recovered and this figure is 29,774 kg in 2022.

Our achievements for 2022

1220 kg less greenhouse gas emissions

485 barrels of oil savings

171.915 kWh energy savings

Gain from 68 m3 of storage space



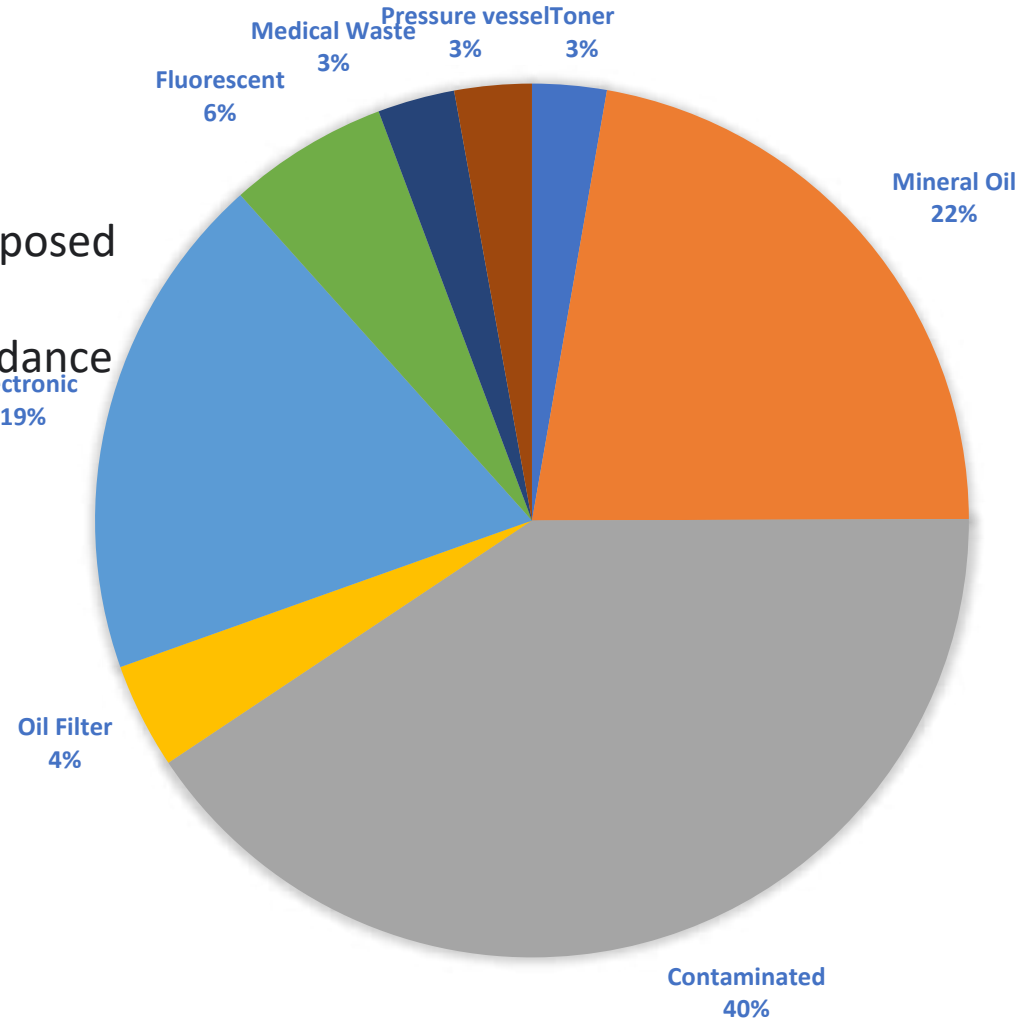
AKRA
SORGUN

WASTE MANAGEMENT

HAZARDOUS WASTE

A total of 946 kg of hazardous waste in 2022 sent for disposal.

Licensed company in accordance with the legislation on hazardous wastes It is taken up and disposed of. The records are still in the system in accordance with the legislation. It is being processed.



One of the most important steps regarding sustainability is to ensure water and energy efficiency. Firstly The current situation is determined by measuring energy use and saving issues are taken by taking necessary measures. This determines. Equipment and systems with low energy consumption are preferred. Automation management and monitoring resources long-term improvement is achieved. Continuous energy savings through maintenance, inspection and improvement is analyzed.

ISO 50001 Energy Management to better manage energy use and savings in 2023 Establishment of the system is planned and work has begun.



As Akra Sorgun, without compromising the comfort of its guests, water, electricity, energy, chemicals, solid waste controlling the amount of water, minimizing the damage that may occur to the environment and natural resources. is intended to be downloaded. With the measures we take in the light of sustainable tourism principles the use of natural resources has been reduced, soil, water, In order to minimize and, if possible, eliminate the damage to the air, The apps have been updated.

Thanks to the solar energy panels in the facility, approximately 65% of the hot water need is met and natural gas consumption is met. is reduced. [?]

By monitoring the pool temperature values, overheating is controlled and unnecessary gas consumption is blocked.

Energy saving by updating the working times of the cooling groups of the blocks and commissioning them according to the need. is provided. [?]

If the balcony door of the room in our facility is opened, the heating/cooling system is automatically turned off.

A system is used to cut off the electrical energy after our guests leave the room. [?]

Compact Fluorescent bulbs and LED lighting are preferred in 95% of our lighting systems.

Towels and sheets are changed in the rooms in line with the demands of the guests. information is provided. In the absence of the guest's request, changes are made every two days.

Double glazing is preferred for thermal insulation in the windows used in rooms and general areas.

Minibars and televisions used in the rooms of our facility have low energy consumption.

Minibars in the guest rooms are positioned so that they are exposed to direct sunlight so they that don't get hot

Special fixtures with low flow (6l/min) are preferred for room bathroom sinks.

All fixtures have aerators. Special shower heads with low flow (10l/min) are preferred for room showers. All shower heads are aerators.

Toilet cisterns are set as low as possible to conserve water. There are photocell urinals in public toilets.

Our guests should not throw away the books, magazines and newspapers they read and want to dispose of, we are informed about leaving the book in our reading area. Likewise, the book they want to read,

Guests are guided to pick up magazines and newspapers from our library.

All kinds of waste sources that occur both during the operation and after the use of our guests are separated and collected.

Mails and documents are not printed unless necessary.

Double-sided papers are used in suitable printers and whenever possible.

All kinds of malfunctions in the facility are reported to the relevant department electronically via the program.

In offices, papers are thrown into the recycling bin, not the trash.

All printers have been replaced to reduce paper and cartridge consumption.

Instead of making a photocopy of the identity documents (passport-identity card) of our guests staying in our facility, The ID at our receptions is registered to the system using a passport reader.

Announcements of the activities carried out in our facility are made electronically via info TV.

Personnel payrolls are sent to their owners via e-mail.

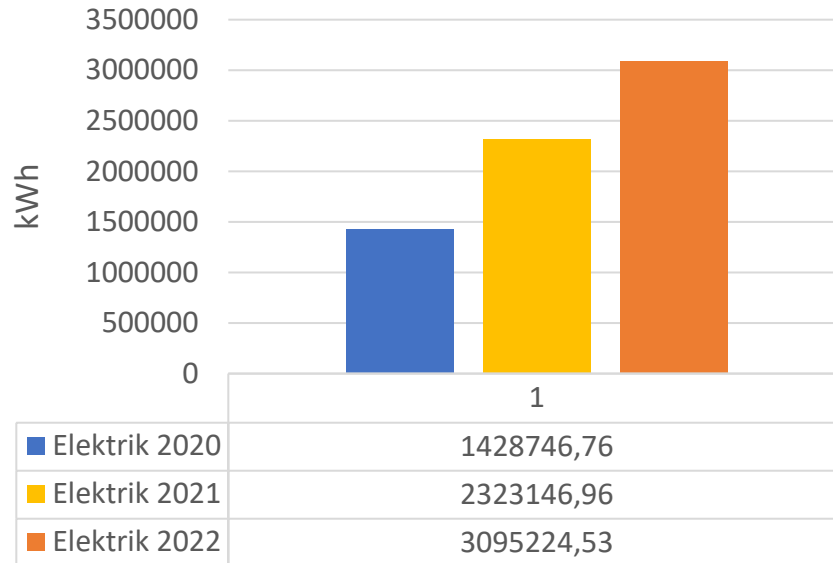
CFC (Chlorofluorocarbon) harmful to the ozone layer in the industrial cold air rooms used in our facility R404A gas is used instead of gas.

We are aware of our contribution to the local economy, therefore, a very large part of the products supplied,
close to 95%

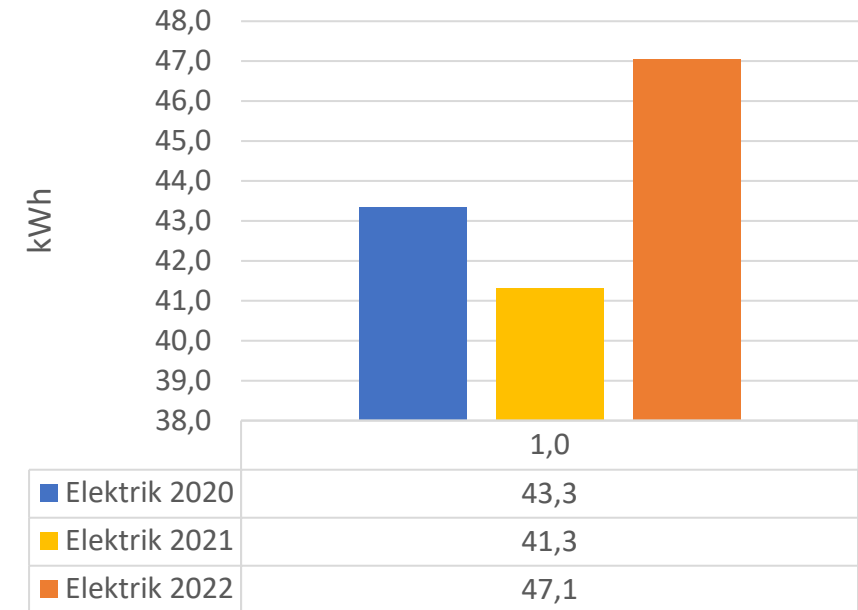
It is sourced from the local market.

Low-energy devices are preferred in cooling groups (Δ+) In this way, we will reduce our carbon

ELECTRICITY CONSUMPTION 2020 - 2022
TOTAL kWh

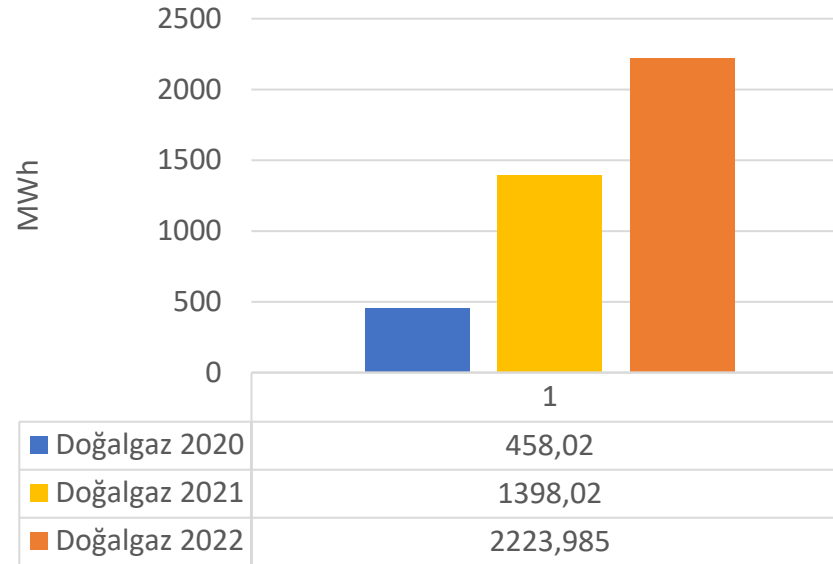


ELECTRICITY CONSUMPTION 2020 - 2022 P/P

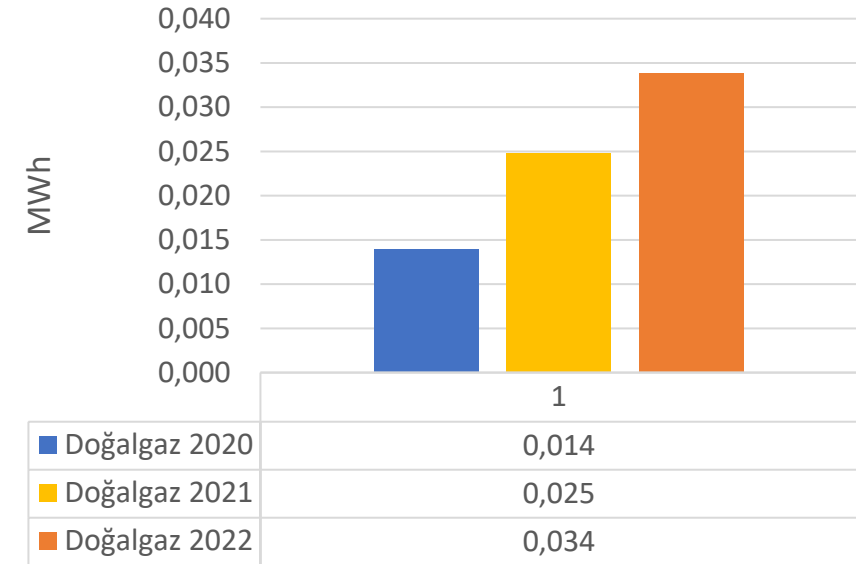


The decrease in occupancy rates due to the pandemic in 2020 and 2021 causes electricity consumption. is also reflected. Although the occupancy rate in 2022 is higher than the pandemic period, it is affected by climate conditions. and due to the extension of the facility's open time in 2022, electricity consumption increased in total and per person.

NATURAL GAS CONSUMPTION 2020 - 2022
MWh TOTAL

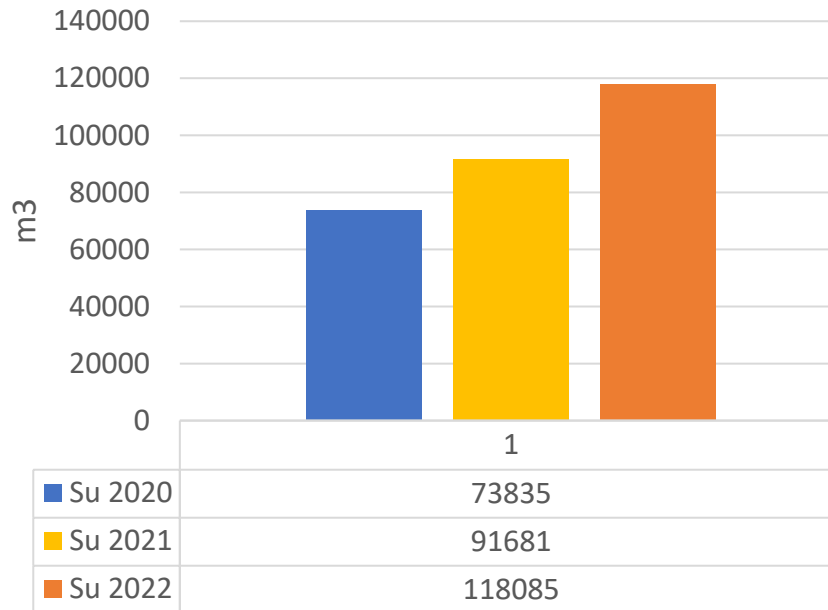


NATURAL GAS CONSUMPTION 2020 - 2022
MWh P/P

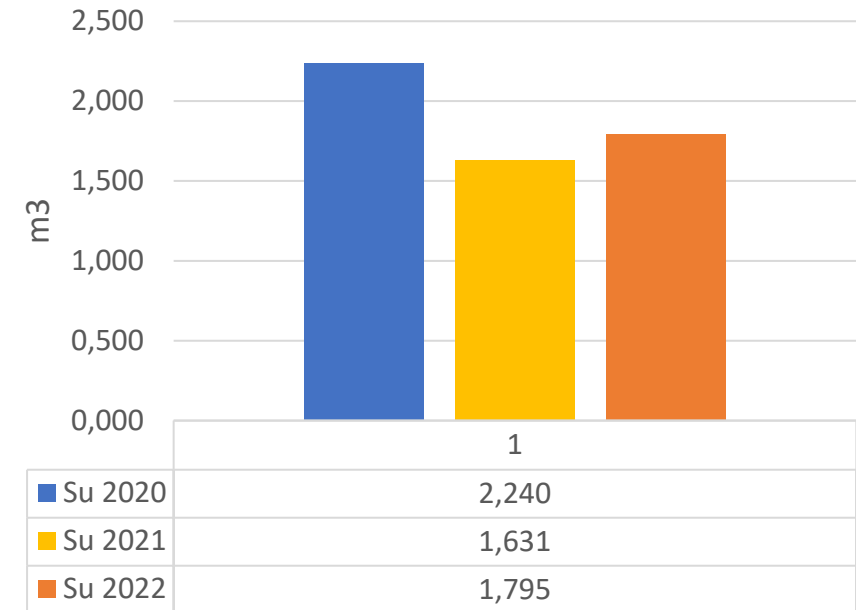


The situation in electricity consumption was also realized in natural gas consumption.
In 2022, the occupancy rate will reach the pandemic period.
However, natural gas consumption is high due to climatic conditions and the prolongation
of the facility's open time in 2022. increased in total and per person.

WATER CONSUMPTION 2020 - 2022 TOTAL m3



WATER CONSUMPTION 2020 – 2022 P/P m3



The situation in electricity and natural gas consumption was also realized in water consumption.

Water consumption in the pandemic period of 2020 will naturally increase.

Although it was high, it decreased in 2021, but due to the extension of the facility's open time in 2022, water consumption increased in total and per person.



Carbon footprint is the carbon dioxide gas emitted into the atmosphere by our activities and consumptions in daily life. It expresses the amount of all greenhouse gases (CO₂) in tons equivalent, including As the amount of gases such as water vapor, carbon dioxide, methane and nitrous oxide in the atmosphere increases, The earth getting warmer and causing climate change. The main reason for this is human activities. is the effect.

These activities may directly or indirectly cause greenhouse gas emissions. heating, lighting, equivalent to the atmosphere as a result of cooking, transportation, livestock activities, and industrial processes The amount of carbon dioxide is increasing day by day. This situation has brought the concept of carbon footprint to the agen greenhouse gases released into the atmosphere as a result of the activities carried out by an individual, a cour or an organization The equivalent in carbon dioxide is called the carbon footprint.

As Akra Sorgun, we reflect on our impacts on climate change and global warming. carbon footprint with the awareness and responsibility of minimizing and leaving a sustainable environment to future generations.

We calculate our footprint and control our consumption at every stage. On reducing the carbon footprint we make our goals and our work in line with these calculations.

CARETTA CARETTA



The coastline of our facility is one of the caretta caretta nesting areas.

Necessary arrangements are made on the beach to protect and live with sea turtles, which are in their breeding season between 1 May and 1 October. Our sound systems and coastal lighting have been made suitable for the life of caretta caretta.

Our hotel has a turtle-friendly operation certificate.

Our guests are informed with warning signs not to lay towels, sun loungers and dig in the sand in the nesting area. When they nest, cages with informative writings are placed to protect the nests

CARETTA CARETTA



Deniz Kaplumbağaları, Akdeniz Fokları, Kum Zambakları
Koruma ve Yařatma Sivil Toplum Kuruluđu

**DENİZ KAPLUMBAĐALARI DOSTU
KONAKLAMA TESİSİ BELGESİ**

Adı : TUI BLUE SENSATORİ BARUT SORGUN OTEL

Sınıfı ve Türü : TURİZM KOMPLEKSİ

Tarih : 28.09.2022

Seher AKYOL
Dernek Bařkanı

SAND DAFFODILS



The coastline of our facility is one of the natural spreading areas of sand daffodils. Sand daffodils is a bulbous endemic plant species that grows in coastal dunes, belonging to the Amaryllidaceae family. It grows in all Mediterranean countries and the southern shores of the Black Sea. The species is endangered. It is a crime to take daffodils out of the country in Turkey. Our facility grows naturally on the coast and the areas where it is present are marked with a warning sign and our guests are guided to see this beauty.

We, as a group of hotels operating globally, are aware of the fact that we can reach and set an example for people of all nations and nationalities, and make them participate in our activities.

Here are the examples for some animals which live at and around our hotel garden;

White wagtails are generally found across some regions of the Europe and Asia, and the Northern parts of the Africa. Despite being a non-migratory bird species of these regions, they are also observed to migrate to the Africa. They are populating on open lands and around small residential areas and water sources. It is a thin and tiny bird species with an approximate height of 18 cm. It is characterized by its black&White head, black neck, grey black and long tail. It has a black tail, and white feathers. They mostly build their nests inside the stone wall cracks and hollows

WHITE WAGTAIL



MEDITERRANEAN MONK SEAL



The Mediterranean monk seal (*Monachus monachus*), is a sea mammal belonging to the Phocidae family. Living along the eastern Mediterranean coasts and the eastern Atlantic coasts only around the world, the Mediterranean monk seal is the fewest one among the pinnipeds. They prefer coastal inns and coves for shelter and breeding. The Mediterranean monk seal is a giant sea mammal reaching up to 2-3 meter length and 200-300 kilograms in weight.

Hedgehogs (Erinaceus) are nocturnal and insectivore mammals belonging to the Erinaceidae family. They are around 30 cm in length. Their weights can differ from 500 to 1200 gr depending on their sexes, ages and living conditions. Their bodies are covered with spines with a length of 2-2.5 cm. When they get angry or feel themselves in danger, they turn into spiky little balls. They live in many areas ranging from bushes to parks and gardens. They shelter in the tunnels, they dig into the soil, and rock holes, and they live in humid areas. They can be seen nearly anywhere across Türkiye, but they go into hibernation when the ambient temperature falls below 4 °C. Antalya is an ideal location for them to live during both summer and winter due to hot temperatures. They live approximately for 18 years.

HEGDEHOG



We have a cat house for our pawed friends in the natural habitat of our facility. Our cats are cared for and vaccinated by a contracted veterinarian. Vaccination and care records are kept in their own books. There are food and water containers at 3 different points in the facility, and our guests' cats can eat. There are information signs about not feeding them with food. In addition, the care of our pawed friends is done with the support of our guests.





As Akra Sorgun, we support the Manavgat Orthopedic and Walking Disabled Association with the blue caps we collect.



On March 8, International Women's Day, we gave soaps produced by the women of Yirca Village as gifts to our female employees in order to support the "Miss of Soap" Project.

We are aware that the employee factor is very important in ensuring the quality of tourism. As BHM, we act with the awareness that we are valuable with our employees. We add value to our stakeholders with the principle of "Happy Employee Happy Guest". It is one of our main goals to ensure continuous improvement in the social and fringe benefits, rewards, training and career management, and employee safety we provide to our employees, starting from the environment we offer them.

In this direction, we see our employees not as a resource, but as an asset. In line with our human values policy, BHM; It defines the principle of "equal opportunity" to provide equality and treat all its employees without any discrimination by gender, language, religion, age, belief, race, physical disability and nationality, without hindering them with artificial obstacles, prejudices and preferences.

All of our employees can benefit from the right to education equally. In addition to the legal and vocational trainings brought by the hotel industry, employees are provided with training opportunities on numerous subjects that we think will contribute to many areas such as personal development, awareness, awareness, manager creation, foreign language training, and improve their personal profile and competencies. Our group, which has the perspective of investing in its employees, especially in the field of education, also attaches importance to the priority of promotion within the facility or within the group.

SOCIAL AND BENEFITS

1 full republic gold for our employee who has a child,

1 full republic gold to our employee who got married,

Birthday celebration (Pastry gift on the day),

Service, dining hall and lodging in some of our facilities,

1 night accommodation with family in own facility
(annual),

Opportunity to have a discounted holiday,

Right to withdraw advance (2 times a year),

Additional payment to BES account (monthly),

Award and outreach Vocational education support,

Learning support Foreign language education support.



AKRA
SORGUN

CERTIFICATE & AWARDS













AKRA
SORGUN

**AKRA SORGUN
TUI BLUE SENSATORI
SUSTAINABILITY REPORT
2022**